

JSE AGRICULTURAL PRODUCTS MARKET NOTICE

Number A704A

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Derivatives Market Authentication Problems

The JSE is aware that some users encountered difficulties authenticating using the Novell Client to the slave servers of the Financial and Agricultural Trading systems.

All members that encountered a problem in this regard were assisted to connect via alternative means. The JSE with the assistance of its service providers has identified the problem as a incorrectly configured switch in the Novell Client properties of the members concerned. The attached appendix illustrates the process of checking and rectifying this switch.

Should you require any assistance in this regard please contact the FDD Helpdesk on 011 520 7475 or the APD Helpdesk on 011 520 7299.

Furthermore a notice that illustrates the correct procedure to install the Novell Client for new installations will be distributed shortly.

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