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SERVICE HOTLINE

REFERENCE NUMBER: 009/2020

17 January 2020

AVAILABILITY OF EXTERNAL TEST ENVIRONMENTS FOR THE JSE INTEREST RATE MARKET

Clients are advised that the External Test Environments for the JSE Interest Rate Market (IP Address: 196.216.153) will not be available from 14:00, Friday 17 January 2020 due to technical maintenance and a production database restore taking place. The environment will be available for use from Monday, 20 January 2020.

The purpose of this restore is to align production and test reference data as closely as possible, this will provide relevant data to assist with testing scenarios.

As a result of the restore all testing data up until Friday, 17 January 2020 will be deleted.

Test user accounts will be manually re-added by the JSE, however, in the event post the restore that there are certain test accounts missing, clients are advised to send a request to customersupport@jse.co.za requesting the loading of these client test accounts.

Market / Service:

Interest Rate Derivatives Market

Environment(s):

External Test Environment

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

Trading and Market Services