



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 033/2020

25 February 2020

DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 24 FEBRUARY 2020

The JSE unfortunately experienced technical issues on the evening of Monday, 24 February 2020.

The problem was due to a production dependent process experiencing unexpected timeouts, resulting in:

- Delays in Clearing Members to perform balancing activities;
- Delay of the End of Day process;
- Consequential delay of the production and dissemination of Equity Derivatives (ED19.Zip and ED.Zip) and Currency Derivatives (CD.Zip) files

Further root cause of this specific problem is currently being assessed and measures will be put in place to try and prevent recurrence of this problem.

We apologise for the impact to your operations and resultant inconvenience to your data clients

Market / Service:

Equity Derivatives Markers Data Products
Currency Derivatives Market Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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