



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 041/2020

2 March 2020

DELAY OF THE COMMODITY DERIVATIVES NLMD PRODUCTS DISSEMINATED 28 FEBRUARY 2020

The JSE picked up processing issues with the valuations system used to source input data on the evening of Friday, 28 February 2020.

The cause of the issues was due trading data not being available in time, leading to our valuations technical team to:

- Investigate the root cause and apply fixes to the Valuations system to ensure data is available
- Delay in Clearing Members to perform balancing activities
- Delay of the End of Day process
- Delay of the Commodity Derivatives (AD.Zip File)

Further root cause of this specific problem is currently being assessed and measures will be put in place to try and prevent recurrence of this problem.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

JSE Commodity Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

Issued By:

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