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## SERVICE HOTLINE

**REFERENCE NUMBER:** 042/2020

2 March 2020

### **DELAY OF THE CORE AND SPECIALIST INDICES NLMD PRODUCTS DISSEMINATED 28 FEBRUARY 2020**

The JSE unfortunately experienced a technical problem on the evening of Friday, 28 February 2020.

The problem was due to February month end data not inputted in a production dependent system, resulting in:

- The deployment of data fix to insert month end data
- Delay of the End of Day process
- Delay in the production and dissemination of the Core (I.Zip) and Specialist (SI.Zip) data products.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

#### **Market / Service:**

JSE Core Indices Dissemination service

JSE Specialist Indices Dissemination service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### **Issued By:**

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