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## SERVICE HOTLINE

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## TRADE REPORTING AND DEAL MANAGEMENT EXTENSION 28 FEBRUARY 2020

On the 28<sup>th</sup> of February 2020 a significant number of Trading Members and Clearing Members in the Equity Derivatives and Currency Derivatives markets experienced an issue in their front end systems which affected their trade processing and deal managements activities.

In order to assist affected market participants, the JSE extended trade reporting until 20h00 and deal management to 22h15. This allowed additional time for the affected members to complete trade reporting and deal management after the issues were resolved by the software providers concerned. Clearing End of Day and the subsequent publication of data products by the JSE was severely delayed as a result of the extensions.

### Market / Service:

JSE Derivatives Markets:

- Equity Derivatives Market
- Currency Derivatives Market

### Environment:

Production

### Additional Information:

If you have any queries about this announcement, please contact [ClearOps@jse.co.za](mailto:ClearOps@jse.co.za)

### Issued By:

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