



Johannesburg
Stock Exchange

Tel: +27 11 520 7000
Fax: +27 11 520 8584

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 057/2020

18 March 2020

COVID-19 (CORONAVIRUS) – RESPONSE PLANS

The spread of the COVID-19 has gained momentum over the past weeks, with an increasing number of infections reported now which include South Africa. The rise in reported infections in South Africa have necessitated that we activate additional measures to ensure that the JSE and the market as a whole are able to continue its operations with minimal disruptions should a national emergency be declared.

In terms of our Global Health Emergency Response Plan, the JSE is required to have concrete measures on how it ensures continued availability of a robust, fair and resilient market in terms of trading and settlement services even as the situation escalates. To this end, the JSE would like to have visibility and assess the measures and contingency plans of our Trading Members in response to business disruptions caused by COVID-19. This assessment will help the JSE better understand the measures that the Trading Member community has put in place and will assist the JSE to ensure continued availability of all trading and settlement services to the market.

We kindly request that you advise what measures your organisation has put in place to ensure that you will be able to continue to perform trading; settlement and other associated functions, should you have to activate your mitigation response plan.

Please kindly forward your COVID-19 Response Plan (e.g. split sites or remote working principles) to customersupport@jse.co.za by close of business, Friday, 20 March 2020. Should we deem it necessary, we may follow this up with a teleconference with you in order to ensure alignment.

Market / Service:

All JSE Markets

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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