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SERVICE HOTLINE

REFERENCE NUMBER: 058/2020

19 March 2020

TECHNICAL PROBLEMS WITH INDICES DATA FILE PROVISION ON 18 MARCH 2020

The JSE unfortunately experienced technical problems last night that delayed the provision of the End of Day Indices I.zip and SI.zip data.

Our Indices partner FTSE Russell, who calculate the Indices data, and make it available to the JSE, unfortunately experienced problems producing the FTSE/JSE RAFI Indices data.

Because the JSE production routines require all the input data to be available, this caused a delay to the two main Indices data files. Eventually, as an emergency measure, to bypass this dependency challenge, the RAFI data for 17 March was instead used and the I.zip and SI.zip data files were made available just after midnight.

To users of the RAFI data, FTSE are experiencing RAFI problems globally and the data is not yet available. Once the RAFI data is available, the I.zip and SI.zip data files will be reproduced to include the correct 18 March RAFI data and clients will be notified via SMS.

The JSE intends to address the dependencies challenge later this year by moving away from the provision of fixed width data to rather CSV format files where every index group will comprise their own separate set of CSV files. This structural change is planned to be done as part of the ICB changes – more detailed information will be communicated in due course. Appreciating the format migration effort and impact to some clients, the JSE will be sure to provide sufficient notice.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

FTSE/JSE Africa Indices

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

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