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SERVICE HOTLINE

REFERENCE NUMBER: 063/2020

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LATE AVAILABILITY OF END OF DAY EQUITIES AND INDICES DATA FILES ON 20 MARCH 2020

The JSE experienced delays on Friday night that unfortunately impacted the production and provision of the End of Day Equities (E.zip) and Indices (I.zip and SI.zip) data files.

The JSE had to do an extensive number of key SASOL trade corrections. The extensive delay was due to the time required to analyse, determine and effect the changes to ensure the accuracy of the data. This critical work delayed the close of the Equity market until just after midnight, as well as for a notable period after midnight.

The production and availability of the above mentioned End of Day data files were thus unfortunately impacted as a number of key pre-requisite End of Day processes that produce and provide the input data had to wait.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

Equity Market End of Day Data
Products

Indices End of Day Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

Issued By:

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