



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 099/2020

22 April 2020

DELAY IN PROVISION OF THE EDM AND FXM NLMD PRODUCTS DISSEMINATED 21 APRIL 2020

The Currency Derivatives (CD.Zip) and Equity Derivatives (ED.Zip) Non-Live Market Data products were disseminated at 21h48 and 21h51 respectively on the evening of Tuesday, 21 April 2019 missing SLA of 20h30.

The missed SLA's were as a result of a delay in Clearing Member balancing activities on the evening on account of position account misalignment post a transfer done some time ago as well as some challenges experienced in the balancing of fees.

These delays caused a subsequent delay in the production and dissemination of the data products.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market(s) / Service(s):

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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