



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 100/2019

21 May 2019

DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 20 MAY 2019

The JSE experienced technical problems on the evening of Monday, 20 May 2019. These problems resulted in the production and dissemination of the Equity Derivatives (ED.Zip) and Currency Derivatives (CD.Zip) Files being delayed.

The cause of the delay was due to our production routines taking longer than expected to process input data which lead to our technical to investigate and rectify the problems.

Further root cause of these specific problems is currently being assessed with high focus and measures will be put in place to try and mitigate the problems from happening again.

JSE apologises for the impact to your operations as well as the inconvenience to users of the data.

Market / Service:

JSE Equity Derivatives Market
JSE Currency Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail customersupport@jse.co.za

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