



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 108/2020

5 May 2020

DELAY IN PROVISION OF THE IRM, EDM AND FXM NLMD PRODUCTS DISSEMINATED 4 MAY 2020

The Interest Rates Derivatives (IR.zip), Equity Derivatives (ED.zip) and Currency Derivatives (CD.zip) non-live market data products were unfortunately disseminated at 20h53, 21h22 and 21h27 respectively on Monday, 4 May 2020.

The missed SLA's were as a result of a lost connectivity to the database used to access the data needed for the upstream end of day processes that prepare and produce the input data for the market data products.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market(s) / Service(s):

JSE Derivative Markets

- Interest Rates Derivatives
- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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