



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 114/2020

15 May 2020

DELAY IN PROVISION OF THE EDM AND FXM NLMD PRODUCTS DISSEMINATED ON 14 MAY 2020

The JSE unfortunately experienced a technical issue last night that delayed the provision of the Equity Derivatives (ED.zip) and Currency Derivatives (CD.zip) non-live market data products.

The technical issue was as a result of one of our processing routines (which is a precursor to the derivatives statistics routine) timing out and had to be re-run. The re-run of this routine unfortunately had a consequential delay to the upstream end of day processes that prepare and produce the input data for the market data products.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Market / Service:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

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