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## SERVICE HOTLINE

**REFERENCE NUMBER:** 117/2019

13 June 2019

### **DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 12 JUNE 2019**

The JSE encountered a technical problem with the production routines on the evening of Wednesday, 12 June 2019. This problem resulted in the production and dissemination of the Equity Derivatives (ED.Zip) and Currency Derivatives (CD.Zip) data files being delayed.

The problem was due to a dependent process that unfortunately held up the production of the data files.

Our technical team is currently assessing the root cause of this specific problem and measures will be put in place to try and prevent recurrence of this specific problem.

JSE apologises for the impact to your operations as well as the inconvenience to users of the data.

#### **Market / Service:**

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

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