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## SERVICE HOTLINE

**REFERENCE NUMBER: 118/2019**

19 May 2020

### EQUITY DERIVATIVES STOP ORDER ISSUE - RE-ENABLEMENT OF IMPLIED ORDERS

Clients are referred to Service Hotline (035/2020) issued on 25 February 2020 informing participants of the stop order and stop limit order issue on the Equity Derivatives Market. The JSE identified a scenario where Stop Order and Stop Limit Order were not correctly triggered on the Equity Derivative Market.

To prevent this issue from occurring, implied orders were disabled. The permanent solution for this issue has now been implemented into Production and implied orders will be re-enabled, effective Wednesday, 20 May 2020.

#### **Market(s) / Service(s):**

JSE Equity Derivatives Market

#### **Environment:**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or email [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### **Issued By:**

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