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SERVICE HOTLINE

REFERENCE NUMBER: 120/2018

3 July 2018

DELAY OF THE COMMODITY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 2 JULY 2018

The JSE picked up a technical problem with the production routines on the evening of Monday, 2 July 2018. This problem resulted in the dissemination of the Commodity Derivatives file (AD.Zip) being delayed.

The problem was due to the valuation application experiencing technical issues generating the files.

As is our customary practice, the JSE will conduct further investigations of the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Commodity Derivatives End of Day Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or

CustomerSupport@jse.co.za

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