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SERVICE HOTLINE

REFERENCE NUMBER: 120/2019

20 June 2019

TWO EQUITY DERIVATIVES FUTURES CLOSEOUT RELATED ISSUES EXPERIENCED

- On-screen trading of all 20 June 2019 Equity Derivatives instruments ended at 12:00 instead of the communicated time of 12:15. This was due to a process error in the setup of the trading times which has now been rectified. For future reference, the correct end time for on-screen trading is 12:15 on all futures close out days.
- The FCO settlement prices were not available timeously due to a delay in the batch processes on a JSE downstream system. This issue has also been rectified.

We apologise for the inconvenience caused.

Market/s:

JSE Derivative Markets

- Equity Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za

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