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SERVICE HOTLINE

REFERENCE NUMBER: 124/2020

21 May 2020

DELAY IN PROVISION OF THE INDICES AND EQM NLMD PRODUCTS DISSEMINATED 20 MAY 2020

The JSE unfortunately experienced a technical issue last night that delayed the provision of the Equity (EE.zip and E.zip) and Indices (I.zip and SI.zip) non-live market data products.

The technical issue was as a result of errors in one of our processing routines used to source data for the end of day processing.

Our technical team had to halt the rest of the processing routines in order to resolve the error, re-run the end of day processes then publish the data products.

The JSE apologises for the inconvenience caused.

Market(s) / Service(s):

- Indices Data Products
- Equities Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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