



Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 127/2019

2 July 2019

DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 1 JULY 2019

The Currency Derivatives (CD.Zip) and Equity Derivatives (ED.Zip) Non-Live Market Data products were disseminated at 21h51 and 21h55 respectively on the evening of Monday, 1 July 2019 missing SLA of 20h30.

The problem was due to a dependent process being unable to obtain a closing price for new instrument that listed intraday, this unfortunately held up the production of the data files.

Further root cause of this specific problem is currently being assessed and measures will be put in place to try and prevent recurrence of this specific problem.

JSE apologises for the impact to your operations as well as the inconvenience to users of the data.

Market / Service:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

Issued By:

Tshepo Modise
Information Services