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## SERVICE HOTLINE

**REFERENCE NUMBER:** 129/2020

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### TECHNICAL PROBLEMS WITH INDICES DATA FILES PROVISION ON 27 MAY 2020

The JSE unfortunately experienced technical problems last night that delayed the provision of the End of Day Indices I.zip and SI.zip data.

Our Indices partner FTSE Russell, who calculate and make Indices data available to the JSE, unfortunately experienced problems producing some of the FTSE/JSE Indices data as a result of the treatment of **Remgro Limited (REM)** corporate event.

As the JSE production routines require all the input data to be available, the resolution of these technical problems unfortunately caused a delay in publishing the Indices data files.

The JSE sincerely apologises for the impact to your operations and for the inconvenience to your users of the data.

#### Market / Service:

FTSE/JSE Africa Indices

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail

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