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## SERVICE HOTLINE

**REFERENCE NUMBER:** 130/2020

29 May 2020

### DATA FIELD FORMAT ISSUES IN BOND DATA FILE DISSEMINATED ON 26 MAY 2020

The JSE attempted to implement a field format change to two fields, Authorised and Issued Amounts to the CSV version of the Bond Data file. This was in response to complaints from a number of users about the two fields displaying their values in Exponential form rather than the full value.

This was seen as a small display change so it was not deemed as notable enough to warrant a change notice. Unfortunately, in the course of increasing the cell width to cater for full value versus exponential value display, the format was incorrectly changed to include commas.

The change was implemented on Tuesday, 26 May and impacted the CSV version for that evening but was reversed the next day once the error was reported to us.

We apologise for the impact to your operations and resultant inconvenience to your data clients. We will endeavor to make the change at a later stage and will provide appropriate notice ahead of the change.

#### Market / Service:

JSE Interest Rate Market End of Day  
Data Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

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