



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 131/2020

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TECHNICAL PROBLEMS WITH NON-LIVE MARKET DATA PRODUCTS PROVISION ON 29 MAY 2020

The JSE unfortunately experienced a number of technical problems on Friday, 29 May 2020 for Equity Derivatives and Currency Derivatives as the ED15.zip and CD15.zip files had to be republished, the provision of the EDM (ED.zip) and FXM (CD.zip) files was also delayed.

The EDM (ED15.zip) and FXM (CD15.zip) were republished as a result of a number of instruments missing in the initial publication, our technical routines had to be re-run in order to include the missing instruments.

The delay of the EDM (ED.zip) and FXM (CD.zip) files was due to technical issues with the statistics routines timing out which had to be re-run. The re-run of these routines unfortunately had a consequential delay to the upstream end of day processes that prepare and produce the input data for the market data products.

The JSE apologises for the impact to your operations and the inconvenience to your users of the data.

Market / Service:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

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