



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 143/2018

31 July 2018

DELAY OF THE INTEREST RATE AND CURRENCY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 30 JULY 2018

The JSE experienced processing failures on the evening of Monday, 30 July 2018. The processing failures were as a result of an incorrect dealer code being submitted on a report only trade. The correction of the dealer code delayed Clearing Members' balancing activities which started after the prescribed timelines.

The failures and delayed start of the balancing activities lead to the dissemination of the Interest Rates and Currency Derivatives file (IR.Zip) being delayed by over an hour.

Further root cause analysis of the problem will be done to alleviate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Interest Rate and Currency Derivatives End of Day Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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