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SERVICE HOTLINE

REFERENCE NUMBER: 143/2019

Date: 11 July 2019

EQUITY DERIVATIVES AND CURRENCY DERIVATIVES MARKETS

JSE clients are advised that we are still working with our vendor on a solution to the problem related to the calculation of risk arrays and have not made significant progress in identifying a root cause resolution.

As a priority we are trying to work on running yesterday's end of day for EDM and FXM Markets through alternative measures. Given that this in itself would take several hours which will inevitably run past 5pm, we will not be in a position to open the Equity Derivatives and Currency Derivatives markets for trading today 11 July 2019. While this is a significantly undesired consequence, it is the most prudent mitigation to ensure limited downstream impact at this stage.

On the basis of the problems experienced and the decision taken, no non live EDM and FXM market data products will be produced and provided for yesterday end of day and for the entire day today.

We sincerely apologise for the inconvenience caused.

Market / Services:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Customer Test Environment

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za

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