



Johannesburg
Stock Exchange

Tel: +27 11 520 7000
Fax: +27 11 520 8584

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 146/2019

16 July 2019

AVAILABILITY OF EDM AND FXM NON-LIVE MARKET DATA FOR 10 JULY 2019

With reference to Service Hotline 145/2019 issued on Friday, 12 July 2019 about problems experienced with the real-time clearing (RTC) solution on the evening of Wednesday, 10 July 2019 and which were only resolved on the evening of Thursday, 11 July 2019, and that resulted in the Equity Derivatives (EDM) and Currency Derivatives (FXM) markets not being open for trading on Thursday, 11 July 2019.

As communicated in this hotline, the problems had a knock-on impact on the non-live market data products for the two markets for 10 and 11 of July 2019. This update is to advise clients that we are working on sourcing the input data required to create the End of Day data records for Wednesday, 10 July 2019. Based on the complexity and effort, the data records are estimated to be made available on Friday, 19 July 2019. As soon as the records are available, we will notify clients.

Weekly statistics data disseminated Friday, 12 July 2019 will also be recalculated and re-issued to ensure that Wednesday, 10 July 2019 data is included.

We would like to remind clients that because the two markets not being open for trading on Thursday, 11 July 2019, it was only possible to provide some of the data records that were not dependent on trading and clearing data. These were the SA Rates records for both markets and the Randspot record for the Currency Derivatives market. The JSE will not be able to provide any further market data records for this data.

We apologise for the inconvenience caused and thank you for your patience.

Market / Service:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment: Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

Issued By:

Tshepo Modise
Market Data department
Information Services division