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## SERVICE HOTLINE

**REFERENCE NUMBER:** 171/2018

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### BDA ONLINE AVAILABILITY - PLANNED IDEAL/CICS UPGRADE

As discussed with brokers during the broker forum held on Wednesday, 23 May 2018, the current time-out for non-activity on the mainframe is one hour. From Monday, 17 September 2018 this time out will be reduced to 15 minutes. As a result of this change, users will automatically be logged off BDA or BDA Corporate Actions (B5ACICS) after 15 minutes of non-activity.

We thank you for your co-operation.

#### Markets/ Service (s):

BDA

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)