



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 183/2018

31 August 2018

DELAY OF THE EDM AND IRC DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 30 AUGUST 2018

The EDM (ED.Zip) and IRC (IR.Zip) end of day data products were disseminated at 20h58 and 20h42 respectively on the evening of Thursday, 30 August 2018, breaching the SLA time of 20h00.

The breach of the SLA was due to an issue with the Market Price on an Instrument which had to be adjusted. The price adjustments resulted in the recreation of the affected data products as well as delay the dissemination of files.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Derivatives Markets

- Equity Derivatives
- Interest Rate and Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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