



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000  
Fax: +27 11 520 8584

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER:** 185/2019

29 August 2019

## COLOCATION CABLE AND PORT MAINTENANCE

Dear Client

Please be advised that we are aware of the intermittent latency in our Colocation Network.

The JSE has investigated and we will address the above with an upgrade to the cable and a port on the patch panel. The upgrade will commence at 21h00 this evening and clients are not be required to test.

With the above complete, we do anticipate that the latency issues will be resolved.

### Market / Services:

Colocation

### Environment(s):

Production

### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)