



Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 202/2018

21 September 2018

DELAY OF THE EQUITY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATED 20 SEPTEMBER 2018

The Equity Derivatives End of Day Data products were disseminated at 20h57 on 20 September 2018, breaching the SLA time of 20h00.

The cause of the delay was due to an identified value discrepancy during the verification of all closing prices, this resulted in the delay of the production and dissemination of the EDM (ED.Zip) files.

Further root cause analysis of the discrepancy will be done to assess what measures need to be taken in order to try and mitigate this specific type of issue from happening again.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Equity Derivatives End of Day
Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

Issued By:

Tshepo Modise
Information Services