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SERVICE HOTLINE

REFERENCE NUMBER: 212/2019

26 September 2019

JSE STAGING – END TO END ENVIRONMENT

The JSE staging (end-to-end) environment will be fully refreshed over the weekend of 28 and 29 September 2019 based on production data cut-off, post-EOD 27 September 2019 Futures Close Out.

Due to the restore activities, the environment start-off-day activities will be delayed and we anticipate to have restored services by no later than 10h00 on Monday, 30 September 2019.

Clearing members are advised that the user ID's will be reset to default password. The password would be the same as your user ID.

Clients should also expect a disruption of end-of-day activities as the schedule will run 3 hours later than normal.

Market / Services:
Customer Test Service

Environment(s):
CTS Environment – End to End

Additional Information:
If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za