

SERVICE HOTLINE

REFERENCE NUMBER: 216/2018

5 October 2018

INTEGRATED TRADING AND CLEARING (ITaC) PROJECT - UPDATED SERVICES DOCUMENT CLIENT FAILURE AND RECOVERY

Clients are advised that the following Services Document has been updated and is now available for download.

This document forms part of the JSE Services Documentation and can be accessed at the following link: <https://www.jse.co.za/services/itac>.

Document	Update	Description
Volume 11 – JSE Client Failure and Recovery v1.01	Updated	<p>This document is intended to give required information to JSE Clients on the behaviour of the services when there is a failure and the recovery guidelines to resume to normal operations.</p> <ul style="list-style-type: none"> - Document updated to include ITaC Derivative Market information <p>The document can be found under the Trading documentation section of the ITaC page.</p>

Please refer all queries relating to these documents via email to CustomerSupport@jse.co.za.

Service:

JSE Derivatives Markets

- Equity Derivatives Market
- Currency Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

Sandra Borrageiro
Head: Project Delivery
Information Services