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SERVICE HOTLINE

REFERENCE NUMBER: 224/2019

14 October 2019

AVAILABILITY OF EXTERNAL TEST ENVIRONMENT FOR COMMODITY DERIVATIVES

Clients are advised that the External Test Environment for the JSE Commodity Derivatives Market (IP Address: 196.216.153) will not be available from 15:00 on Monday, 14 October 2019 until Wednesday, 16 October 2019 due to technical maintenance and a production database restore.

The following market will be affected:

- Commodity Derivatives Market

The purpose of this restore is to align production and test reference data as closely as possible, this will provide relevant data to assist with testing scenarios.

As a result of the restore all testing data up until Friday, 11 October 2019 will be deleted.

Test user accounts will be manually re-added by the JSE, however, in the event post the restore that there are certain test accounts missing, clients are advised to send a request to customersupport@jse.co.za requesting the loading of these client test accounts.

Market / Service:

- Commodity Derivatives Market

Environment(s):

External Test Environment

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

Trading and Market Services