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## SERVICE HOTLINE

**REFERENCE NUMBER:** 255 /2019

21 November 2019

### CUSTOMER TEST SERVICE (CTS) MAINTENANCE FOR REAL-TIME-CLEARING (RTC)

Please note that the RTC System in the CTS environment will be unavailable on 22 November 2019 until 12:00pm.

This is to facilitate unscheduled maintenance of specific components of the service.

We apologise for any inconvenience this may cause.

#### Markets/ Service (s):

JSE Derivatives Markets:

- Equity Derivatives Market
- Currency Derivatives Market

#### Environment(s):

Customer Test Service (CTS)

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

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