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## SERVICE HOTLINE

**REFERENCE NUMBER:** 258/2018

21 November 2018

### **DELAY OF THE IRC DERIVATIVES EOD PRODUCTS DISSEMINATED ON 20 NOVEMBER 2018**

The JSE experienced a technical problem with the production routines on the evening of Tuesday, 20 November 2018. This problem resulted in the dissemination of the Interest Rate and Currency Derivatives file (IR.Zip) being delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and to the inconvenience to your data users.

#### **Market / Service:**

JSE IRC Derivatives Markets

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### **Issued By:**

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