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## SERVICE HOTLINE

**REFERENCE NUMBER:** 291/2018

21 December 2018

### **JSE INTEGRATED TRADING AND CLEARING (ITaC) PROJECT: INSTRUMENT REFERENCE DATA REFRESH IN CUSTOMER TEST SERVICE 7 January 2019**

Clients are advised that the JSE will refresh the instrument reference data in the ITaC Customer Test Service (CTS) environments (trading, market data and clearing) for the Equity Derivatives and Currency Derivatives Markets on the evening, of **Monday, 7 January 2019**.

The refresh is part of the process to regularly align reference data to production data as requested by clients. The related trading reference data client csv files available for download via the Information Dissemination Portal (IDP) will also be refreshed in accordance with the Services Document [Volume 09D - JSE Reference Data Management](#).

Clients are therefore advised that:

- On **Monday, 7 January 2019** the **ITaC CTS** environments will be brought down at 16h00 for the refresh and will **not be available** to clients during this time
- **Normal service** for the ITaC CTS environments will resume on **Tuesday, 8 January 2019**

Please contact the Customer Services Centre (CSC) if you have any queries at [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za) or +27 11 520 7777.

#### **Market/s:**

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

#### **Environment(s):**

Customer Test Service (CTS)

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre:  
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[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### **Issued By:**

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