



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 296/2018

27 December 2018

DELAY OF THE EDM AND IRC DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATED 24 DECEMBER 2018

The EDM (ED.Zip) and IRC (IR.Zip) End of Day data products were disseminated at 20h45 on the evening of Monday, 24 December 2018, missing the SLA time of 20h00.

The missed SLA was due to an unresponsive application server which had to be re-booted to resolve the issue, resulting in the production and dissemination of the data products being delayed.

The JSE apologises for the impact to your operations and to the inconvenience to your users of the data.

Market / Service:

JSE Derivatives Markets

- Equity Derivatives
- Interest Rate and Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre:

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