

**SERVICE HOTLINE**

**REFERENCE NUMBER:** 55/2019

12 March 2019

**INTEGRATED TRADING AND CLEARING (ITaC) UPDATED ENABLEMENT ORDER FORM IS NOW AVAILABLE**

Clients are advised that an updated version of the **JSE Enablement Order Form** is now available for download and can be used for requesting access to the **new JSE End-To-End Staging test environment** which will be available for testing from **Monday, 18 March 2019**.

Further to the ITaC Client Forum held 6 March 2019, Clients are reminded of the following process in regards to access to the **new JSE ETE Staging Environment**:

- Existing ITaC ETE Trading enablements will be carried over to the new JSE ETE Staging environment
- As new RTC kit is being installed, clients must request RTC enablements for this environment
- When completing the order form, select “**Staging**” as the Enablement Type to request access to the new environment
- Production Firm codes will be used in this staging environment

**Service:**

JSE Equity Derivatives Market  
JSE Currency Derivatives Market

**Environment(s):**

Production

**Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

**Issued By:**

Sandra Borrageiro  
Head: Project Delivery  
Information Services



**JSE ENABLEMENT REQUEST FORM** Version: 3.05

**Enablement Type**

SUBMIT TO CUSTOMER SUPPORT and if you have any queries - please contact +27 (0) 11 520 7777  
eMail: [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

This forms part of the JSE Services Documentation and can be accessed at the following link: <https://www.jse.co.za/services/itac>.

Document	Update	Description
<a href="#">JSE Enablement Request Form ITaC.xls</a>	Updated	The order form is used for clients to request access to the JSE Production, End-To-End Staging (ETE) and Customer Test Services (CTS) for Trading, Market Data and Real-Time Clearing for the Equity, Equity Derivatives and Currency Derivatives Markets.  This document can be found below the “ <b>General Documentation</b> ” section of the <b>ITaC webpage</b>

**PLEASE NOTE:** For assistance in completing the order form **or to request the new enablement IP address information** required by clients to configure the necessary access from their infrastructure, environments and networks to this environment, please contact the Client Service Centre (CSC) team on +27 (11) 520 7777 or via email at [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za).