



Market Notice

Number: F4989

Date: 06 October 2011

Equity Derivatives Technical Issues and Feedback

The JSE's Equity Derivatives Market has experienced some technical issues this week, starting Monday, 03 October 2011. The technical problems experienced resulted in some market participants experiencing sporadic disconnects from the NUTRON trading engine.

In an effort to determine the root cause of these issues the following steps have been taken:

- Performed health checks on the infrastructure hosting the NUTRON trading engines and communication servers
- Raising of a priority support incident with Microsoft
- Additional monitoring has been put in place to gather further information as recommended by Microsoft
- All trading engine and communication components were moved to a new physical host at the Exchange on Thursday 06 October 2011

Our investigations are continuing and all possible steps are being taken to ensure that the issues are resolved. Once the cause can be proven without reservation, the market will be informed. The JSE would like to apologise to all market participants that are being affected by these unforeseen technical glitches. If you have any queries in this regard, please feel free to contact derivativestrading@jse.co.za

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