

Integrated Trading and Clearing (ITaC)

Client Forum

4 July 2018



Agenda

- ITaC Key Dates
- ITaC Market Dress Rehearsal 14 July 2018
 - High level objectives and approach
 - Participation requirements
 - Trading Member and Clearing Member trade reporting counterparty allocation
 - Walkthrough of the new Trading and Post-Trade Business functional test guides
 - JSE measurement criteria
- General
 - Monthly User Readiness report timeline for July
- Questions?



ITaC Key Dates



Date	Milestone	
11 Jun – 22 Jun 2018	Clearing Member & Software Provider Testing in ETE environment	
26 Jun 2018	Start of End to End Testing in ETE environment	
26 Jun – 5 Jul 2018	ETE Testing – Cycle 1 Structured	
9 Jul – 13 Jul 2018	Prep for MMDR; data clean up and full position take on	PLEASE NOTE:
14 Jul 2018	Mandatory Market Dress Rehearsal (MMDR)	Mandatory for CMs and those TMs & live Information
16 Jul – 26 Jul 2018	ETE Testing – Cycle 2 Structured	subscribers that have not passed two dress rehearsals
30 Jul – 10 Aug 2018	ETE Testing – Cycle 3 Scripted	
13 Aug – 17 Aug 2018	Prep for Dress Rehearsal; data clean up and full position take on	
18 Aug 2018	ETE Dress Rehearsal – mandatory for all clients	PLEASE NOTE: Mandatory for all clients
20 Aug – 4 Sep 2018	ETE Testing – Cycle 4 Scripted	
15 Sep 2018	Go-Live Ready Dress Rehearsal – mandatory for all clients JSE will take RTC live into production	PLEASE NOTE: Mandatory for all clients
8 Oct 2018	Targeted Go-Live Date (could also use 15 Oct 2018)	
12 Nov 2018	Contingency Go-Live Date	A

ITaC Agreements – cutoff dates



JSE Services Agreement (JSA)

- Signed JSA is required to access all production and test services including the End-To-End environment
- JSA must be signed by Friday, 27 July 2018 which is prior to the start of Scripted End-To-End testing on Monday, 30 July 2018 whether participating in ETE or not

JSE Data Agreement (JDA)

- Signed JDA is required to access all market data (live, intra day or EOD)
- JDA must be signed by Friday, 27 July 2018 for clients wishing to participate in Scripted End-To-End testing which starts on Monday, 30 July 2018
- JDA must be signed by 31 August 2018 for all other clients not participating in ETE testing



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High Level Dress Rehearsals Objectives



- Improve on lessons learnt from previous project shortcomings e.g. Project DIS
- Clients requested more testing opportunities in production to verify what failed in previous dress rehearsals
- Verify your business operations will not be adversely impacted as you transition to your new chosen software solution(s) for the Equity Derivatives and Currency Derivatives Markets
- Prove your new chosen software solutions meet all your business and functional requirements
- Prove all access credentials ensure all authentication and permissions are correctly enforced/configured via your chosen software solutions
- **Prove any downstream integration systems/solutions dependencies** to ensure end to end functionality prior to go live and no disruption to your business
- Practice deployment and cut over activities of your solutions
- Prove your Firm's readiness for go-live to ensure you continue to operate successfully familiarise yourself with your chosen solutions, front-ends

Dress Rehearsals Approach



- Business and technical teams to familiarise themselves with your new solutions –
 identify knowledge gaps and any additional training or education required for go-live
- Test all **business processes impacted** by your new solutions
- Test that your chosen solution(s) meets your business needs
 - Test what you do on a normal day
 - Test any downstream integration solutions dependencies required for your successful business operations
 - **Execute a controlled set of scenarios** (orders, trades, deal management functions etc.) to verify the outcome of the results on all screens, reports, downloads etc.
 - This is not a HIGH VOLUME test the focus should be on verifying functionality and accuracy!
 - Test that traders, back office and risk management teams are correctly authorised
 - Confirm that your staff are trained and well positioned to continue operating post go-live familiarise yourself with your chosen solutions
 - Test that your chosen solution(s) meets your business needs



Participation in Dress Rehearsal – 14 July 2018



- This dress rehearsal is Mandatory for:
 - All Clearing Members
 - All Equity Derivatives and Currency Derivatives Trading Members that have not successfully passed 2 dress rehearsals
 - Letters confirming Firm's dress rehearsal results and required participation were issued to compliance officers 21 June
 - All Live Information subscribers with direct connectivity to the JSE (for ITaC EDM and FXM services) that have not successfully passed 2 dress rehearsals
 - Letters confirming Firm's dress rehearsal results and required participation were issued to key contacts in June
 - All software providers (trading, deal management and clearing)
 - All Shared Infrastructure Providers (SIPs)
- Even though it is not mandatory for International Access Point clients subscribing directly to the JSE (for ITaC EDM and FXM services) to test – it is highly recommended
- Non Live Market Data subscribers do not participate in the dress rehearsal they can participate in End-To-End Testing



Dress Rehearsals Scope



- Simulate a normal production business day in the production environment
- New Trading business functional test guide to help you execute the testing applicable to your firm
 - Clients requested more meaningful test conditions/scenarios to their business
 - Simplified and relates better to how the current market operates
 - A guide for Trading Members of what to test Trading guides DO NOT need to be completed and returned to the JSE
 - Business functional tests are aligned to the different business events of the day e.g. Opening Auction,
 Continuous trading etc.
- Revised Post-trade business functional test checklist to help you execute the testing applicable to your firm
 - Simplified and relates better to how the current market operates
 - A checklist for Trading and Clearing members (including back office staff) of what to test Post-trade checklist must be completed and returned to the JSE
- Members must confirm what business functionality is not applicable to their firm
 - Dress rehearsal results generated by the JSE will be derived based on transaction data in JSE systems
 - Business functionality not applicable to your business and as provided to the JSE for the May dress rehearsals test worksheets will be used by the JSE for July test results
 - If you did not previously provide these business exclusions, kindly send an email to your JSE buddy
 indicating the scenario(s) not applicable to your Firm
 - Your JSE buddy will update the May Dress Rehearsal Test Worksheet with functional exclusions



Measuring Success of Dress Rehearsals



What the JSE measures – input/suggestions welcome

Trading

Connectivity and authentication
Order management & On Book trading
Off Book Trade Reports (incl OBO)
Trade Cancellations (incl OBO)
Trading Session changes

Deal Management

JSE created instruments intra-day

Connectivity and authentication

Perform deal management activities e.g. Assign, allocate, tripartite etc.

Capture service fees (commissions)

View positions

Market Data

Connectivity and authentication
Successfully receive and process real-time multicast data and replay/recovery

Process trading session changes published e.g. auction, uncrossing etc.

Clearing

Receive and process trades

Perform deal management activities e.g. assign, allocate, tripartite

Capture service fees (commissions)

View positions

Verify booking fees

Verify margins



Dress Rehearsal Testing



- All JSE user credentials required for go-live
 - New Firm credentials
 - New Trader IDs (including automated trading applications), Trader Groups and Branches
 - New Trading and Market Data Gateway Comp IDs
 - Real-Time Clearing User-ids
 - Information Delivery Portal (IDP) credentials
- Please ensure you have appropriate business representatives on site including relevant traders to signoff functionality and verify correct authorisation in JSE systems and your software Front -ends
- JSE production and pre-production environments will be available 2 **days prior** to the dress rehearsal to assist TECHNICAL teams, software providers and Shared Infrastructure Providers (SIPs) as follows:
 - 12-13 July prove technical login connectivity as well as configuration setup
 - 14 July 2018 functional and technical dress rehearsal testing with a full Clearing end of day run



Dress Rehearsal Testing



- Only production instrument data will be used
- Confirm all final enablements are in place REMEMBER that Dress Rehearsals are conducted in the production environment and therefore trading connectivity is different to the ETE testing environment
- Attend training on your front-end functionality with your software providers prior to the dress rehearsal
- Ensure clear issue logging procedure for your team
 - Ensure you have the support helpdesk contact details of your software provider for support during the dress rehearsals and log all software issues with them
 - First line JSE support is the Client Service Centre (CSC) log all queries via email to CustomerSupport@jse.co.za or call us on +27 (11) 520 7777
 - Keep track of all actions in the event of a problem to assist with troubleshooting and to recreate the issue
- Verify all software bugs, configuration and setup issues reported during the last dress rehearsal(s)
 with your software provider have been resolved and are tested in ETE or the CTS environment
 prior to the 14 July dress rehearsal



Dress Rehearsal 14 Jul - Preparations

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TAKE NOTE!

Reference Data

- For all Trading, Market Data and RTC enablements as at 6 July 2018
- For production instrument reference data as at 6 July 2018 with changes applied from production for week of 9-13 July
- For full position take-on as at 13 July 2018 for the dress rehearsal Members to verify positions against own systems. Only EDM and FXM member clients that have been active over the past 2 years will be migrated to new real-time clearing for the dress rehearsal

12-13 July 2018

- Test logins and setup for trading, market data and real-time clearing
- TRADERS should test their connectivity to their SIP i.e. logon to your front-end before Saturday test
- Passwords will be as at Friday, 6 July 2018 therefore any password changes required should be done before the end of this week
 - Password resets applied after 6 July 2018 will need to be re-done on Saturday, 14 July 2018



Dress Rehearsal Schedule – 14 July 2018

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Technical Teams

- **6h30 13h00** technical teams be on site 6h30 7h00
- **12h00 13h00** Technical Gateway failover testing for trading and post-trade with software providers and own solution developers

Business Users

- 08h30 12h00 Business users on site from 8h30 for start of trade reporting
- Note: Should you require more time for testing, please notify CSC or your buddy on the day
- Attention Traders: If you are not currently enabled to trade in a specific market YOU WILL NOT be able to
 access it during dress rehearsals. E.g. if you are not currently a Currency Derivatives dealer you cannot trade
 currency derivatives
- Ensure realistic prices are used
- Clearing back office staff will have a TraderID for every trading member that they clear for and it should be tested
- Monitor online status via this link: https://www.jse.co.za/services/technologies/market-communications
- Enablement requests/amendments cut-off date is TODAY Wednesday, 4 July 2018
- Be aware of the JSE published known issue list as well as that of your software provider



Dress Rehearsal Tracking



- Each JSE client has a dedicated JSE user readiness contact ("buddy") don't know who your buddy is? Send an email to ITaC@jse.co.za
- Your JSE "buddy" will contact your nominated key ITaC contact person (primary/responsible officers) to exchange contact details (by Friday, 6 July)
 - this person is your escalation contact (if required) during the dress rehearsals
 - If a more senior escalation contact is required, please contact Leanne Parsons, the JSE Executive Sponsor for ITaC via <u>LeanneP@jse.co.za</u> or via Client Service Centre (CSC) +27 11 520 7777
- We will reuse the SMS groups from the May dress rehearsals IF YOU WISH TO AMEND
 CONTACTS for your Firm, send an email to ITaC@jse.co.za by Friday, 6 July 2018 with:
 - Firm Name
 - Name & Surname
 - Cell phone Number
 - Fmail Address



Trade Reporting counterparty allocation



- As indicated in the Trading test guide each Trading Member and each Clearing Member will be allocated two trade reporting counterparties for the 14 July dress rehearsal
- The intention is that clients are paired with counterparties that they deal with in a normal business day – should you have a preference please notify your buddy
- Counterparties will be allocated in any of these categories: Client, Broker or Bank
- The JSE will have these finalised by 6 July and your JSE "buddy" will contact you to confirm who
 your counterparties are for the 14 July dress rehearsal



Trading Business Functional Test Guide Draft



Time	Category	Business Scenario	Order Type/Trade Type	Time in Force (TIF) applicable	Guidance to Clients - EDM	Guidance to Clients - FXM
	EDM Openin	g Auction (S	tart of On-Screen Trac	ding)		
			Submit a <i>Limit Order</i>		> Choose any of these contract sets: Index Future & Option:	
08h30 - 08h40	On-Screen Trades Order	Submit New Order	Submit a <i>Market Order</i>	GTT, FOR, IOC, MITT,	ALSI/DTOP/DCAP/ Single Stock Future & Option: NPN/MTN/FSR/BVT 1% range to avoid volatility auction but still layer depth up to	N/A
	Management			MLT,OPG, GFA	5% either side	
		Amend Order	Amend an Order		> chose an order(s) executed	
		Cancel Order	Cancel an Order		already	

Trading Business Functional Test Guide Draft

Time	Category	Business Scenario	Order Type/Trade Type	Time in Force (TIF) applicable	Guidance to Clients - EDM	Guidance to Clients - FXM
	EDM & FXN	M Continuous Tra	ding Session			
			Submit a <i>Limit Order</i>			> Choose any of these contracts: USD/ZAR; EUR/ZAR; GDP/ZAR; AUD/ZAR
			Submit a Market Order		> Choose any of these contracts:	
		Submit New Order	Submit a Stop Order	DAY	Index Future & Option: ALSI/DTOP/DCAP/ Single Stock Future & Option: NPN/MTN/FSR/BVT 1% range to avoid auction but still layer depth up to 5% either side	N/A
			Submit a Spread	DAY		> Choose any of these contracts: USD/ZAR; EUR/ZAR; GDP/ZAR; AUD/ZAR
08h40 -	On-Screen	Amend Order	Amend an Order	DAY		
12h00	Trades Order	Cancel Order	Cancel an Order	DAY	> cnoose an unmatched	or partially matched order
	Management	Volatility Auction (Circuit Breaker)	JSE will ask one member to submit a Limit Order to trigger a circuit breaker	DAY	> Edit/Cancel Orders in the Volatility Auction Index: ALSI/DTOP/DCAP SSF: NPN/MTN/FSR/BVT Price Band set to 4% Price Band set to 16%	N/A
		Manual Quote	Submit a Quote > Hit an on-screen price	N/A	> Choose any of these contracts: Index Future & Option: ALSI/DTOP/DCAP/ Single Stock Future & Option:	> Take an onscreen price: USD/ZAR; EUR/ZAR; GDP/ZAR (Only applicable to non-bank members)
		Market Making	Run a Market Making algo	N/A	NPN/MTN/FSR/BVT 1% range to avoid auction but still layer depth up to 5% either side	> Quote a double on: USD/ZAR; EUR/ZAR; GDP/ZAR (Only applicable to banks)

Time	Category	Business Scenario	Order Type/Trade Type	Time in Force (TIF) applicable	Guidance to Clients - EDM	Guidance to Clients - FXM
		_	Book a <i>single-sided</i> Reported trade (NT)		> Specify branch (if your firm uses branches) on B and S leg	 Choose USD/ZAR (Only applicable for the banks) Specify your firm on B and S leg Specify branch (if your firm uses branches) on B and S leg Specify client account on B and S leg Specify additional reference fields
08h40 - 12h00	Reported Trades (NT) Order Management		Book a <i>dual-sided</i> Reported trade (NT)	N/A	> Specify your Trader ID (if not auto populated) > Specify your Trader Group > Specify your Client Account (or your sub account) > Specify additional reference fields For the B Leg: > Specify your assigned counterparty Member firm > Specify your Trader ID (if not auto populated)	> Choose: USD/ZAR (Only applicable for the banks) For the S Leg: > Specify you as the Member firm > Specify your Trader Group > Specify your Client Account (or your sub sccount) > Specify additional reference fields For the B Leg: > Specify your assigned counterparty Member firm > Specify counterparty branch identifier (if applicable - check whether the counterparty firm uses branches)
		į .	Accept a <i>dual-sided</i> Reported trade (NT)		For YOUR Leg: > Specify your Trader Group	One of your assigned Counterparty Member firms will send a dual sided NT to accept For YOUR Leg: > Specify your Trader Group > Specify your Client Account > Specify additional reference fields

Trading Business Functional Test Guide



Time	Category	Business Scenario	Order Type/Trade Type	Time in Force (TIF) applicable	Guidance to Clients - EDM	Guidance to Clients - FXM					
			Withdraw a <i>dual-sided</i> Reported Trade (NT)		Withdraw and resubmit a dual-sided Reoprted Trade for correct price and/or quantit adjutments						
		Reject Trade	Reject a Reported Trade (NT)	> Reject a reported trade sent	to you for acceptance						
		Roll Trade	Perform a Roll Trade		> choose RT trade type and populate near and far legs of roll trade in ALSI future	> choose RT trade type and populate near and far legs of roll trade in USD/ZAR					
		Price Band Breaches	Submit a trade that is beyond the price band limit		> Submit a Trade which is beyond the price band limits: Index: ALSI/DTOP/DCAP SSF: NPN/MTN/FSR/BVT Price Band set to 4% Price Band set to 16% > Ensure price band breach flag is reflected at clearing member	> Submit a Trade which is beyond the price band limits: USD/ZAR Price Band set at 8% > Ensure price band breach flag is reflected at clearing member					
	Trade				> Action an On-Book same day Trade Cancellations > Action an On-Book same day Trade Cancellations	> Action an On-Book same day Trade Cancellations > Action an On-Book same day Trade Cancellations					
	Cancellations	Off-Book Trade Cancellations	Single-Sided Reported Trade Cancellation Dual-Sided Reported Trade Cancellation		> Perform an Off-Book Trade Cancelations	> Perform an Off-Book same day Trade Cancellations					

Trading Business Functional Test Guide



Time	Category	Business Scenario	Order Type/Trade Type	Time in Force (TIF) applicable	Guidance to Clients - EDM	Guidance to Clients - FXM
	EDM & I	FXM Start	of Post Trade			
					12	
			AnyDay Futures		Create a new AnyDay expiry on an existing instrument: ALSI/DTOP/DCAP/NPN	Create a new AnyDay expiry on an existing instrument, which already has AnyDays
		User Created (Underlying Exists)	Delta Options		Create a Delta Option on an existing instrument: ALSI/DTOP/DCAP/NPN	Create a Delta Option on an existing instrument which has active futures and options
	Instrumen		_		Create an Option expiry (strike) or	
10h30 -	ts Creation		Options	N/A	an existing instrument: ALSI/DTOP/DCAP/NPN	(strike) on an existing instrument which has other options already
11h00	(Intra- Day)		AnyDay Futures			
		JSE Created (New Underlying)	Delta Options		JSE will create a Base Instrument the trading engine intraday. As so create another Tradabi	
			Options			

Post-trade Business Functional Test Checklist

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Test Category	Test Activity	Is this function applicable to my firm?		Part of TM MMDR success criteria
	Perform an Allocation to a Trading Member Client Main Account		Yes	Yes
	Perform an Allocation to a Branch Member Client Main Account		Yes	Yes
	Initiate an Assign to a Trading Member		Yes	Yes
	Accept an Assign from a Trading Member		Yes	Yes
	Cancel an Assign to a Trading Member		Yes	Yes
	Reject an Assign from a Trading Member		Yes	Yes
	Initiate an Assign to a Trading Member Branch		Yes	Yes
	Accept an Assign from a Trading Member Branch		Yes	Yes
	Cancel an Assign to a Trading Member Branch		Yes	Yes
Deal	Reject an Assign from a Trading Member Branch		Yes	Yes
Management	Perform a Tripartite allocation to a TM Client		Yes	Yes
	Perform a Tripartite allocation to a Branch Client		Yes	Yes
	Perform an Accumulation on a Trading Member House Account		Yes	Yes
	Perform an Allocation Correction within a Trading Member		Yes	Yes
	Perform an Allocation Correction within a Branch		Yes	Yes
	Perform a deal sub-account modification between house accounts		Yes	Yes
	Perform a deal sub-account modification between branch house accounts		Yes	Yes
	Perform a principal correction from a Client Main Account to a Trading Member House Account		Yes	Yes
	Perform a principal correction from a Branch Client Main Account to a Trading Member Branch House Account		Yes	Yes

Post-trade Business Functional Test Checklist



Test Category	Test Activity	Is this function applicable to my firm?	Part of CM MMDR success criteria	Part of TM MMDR success criteria
	Submit Off Book trade report(s) on behalf of trading member via the trading system Post-trade Gateway		Yes	NO
Off Book Trade	Accept an Off Book trade report(s) on behalf of trading member via the trading system Post-trade Gateway		Yes	NO
Reporting by Clearing Members on-	Cancel an Off Book trade report(s) (on behalf of trading member) via the trading system Post-trade Gateway		Yes	NO
behalf-of Trading Members	Reject an Off Book trade report(s) on behalf of trading member via the trading system Post-trade Gateway		Yes	NO
Note: <u>Trading</u> <u>Members</u> to	Submit Off Book trade report(s) on behalf of trading member branch via the trading system Post-trade Gateway		Yes	NO
Book trading functions on the	Accept an Off Book trade report(s) on behalf of trading member branch via the trading system Post-trade Gateway		Yes	NO
Trading checklist	Cancel an Off Book trade report(s) on behalf of trading member branch via the trading system Post-trade Gateway		Yes	NO
	Reject an Off Book trade report(s) on behalf of trading member branch via the trading system Post-trade Gateway		Yes	NO



Post-trade Business Functional Test Checklist



Test Category	Test Activity	Is this function applicable to my firm?	Part of CM MMDR success criteria	Part of TM MMDR success criteria
	Perform a position sub-account modification from one Trading Member house account to another		Yes	Yes
Position	Perform a position sub-account modification from one Branch house account to another		Yes	Yes
Management	Perform an option exercise		Yes	Yes
	Perform an option abandon		Yes	Yes
	Submit a commission as initiator of an Assign		Yes	Yes
Commission Management	Submit a commission as initiator of a Tripartite		Yes	Yes
(Note: pass criteria	Submit a commission when doing an Allocation		Yes	Yes
includes correct population of	Submit a commission when doing direct Off Book Trade to a Client Account		Yes	Yes
commission reference fields by	Submit a commission when doing direct On Book Trade to a Client Account		Yes	Yes
front end)	Cancel any commission submitted on the day		Yes	Yes
	Reject any commission received on the day		Yes	Yes
Trading Member	Add a new Resident Client into RTC (note: this can only be done as a Trading Member)		Yes	Yes
Client	Add a new Non-Resident Client into RTC (note: this can only be done as a Trading Member)		Yes	Yes
maintenance	Edit an existing client in RTC (note: this can only be done as a Trading Member)		Yes	Yes



Measuring Success of Dress Rehearsals



- New Trading test guide DOES NOT need to be completed and returned to the JSE
- Post-trade checklist must be completed and returned to the JSE
- Members must confirm what business functionality is NOT APPLICABLE to their business if they did not already
 do so for the May dress rehearsals
- Technical Pass / Fail criteria will be the same as for 12 & 26 May 2018:
 - Trading Members:
 - Login to all Native Trading, Post-Trade and Drop Copy GWs
 - Own Order Book Download (OOBD)
 - Own Trade Book Download (OTBD)
 - Live Market Data subscribers
 - Receive multicast data and Login and recover missed messages via the Replay/Recovery Gateways
- Business Pass / Fail criteria will be the same as for 12 & 26 May 2018 except we added criteria for ensuring normal market behaviour e.g. volatility auctions and price band breaches
 - Less than 5 volatility auctions/price band breaches invoked by the member firm overall

Dress Rehearsal Results Criteria – 14 July 2018



Connectivity

PASS	Market								
RATE		Native T	rading	Post Trade	- Own	Post Trade	- OBO	Drop Copy	
%	EDM/	Login All	Login	Login both	Login	Login both	Login	Login both	Login
	FXM	3 GWs		GWs	GWs			GWs	

Trading – Order Management

Submit New Order - TIF							Submit New Order - Type					Order Amend	Order Cancel	OOBD	
OPG	DAY	FOK	GFA	GTC	GTD	GTT	IOC	MARKET	MIT	MTL	STOP	STOP LIMIT	Amended	Cancelled	Recovery

Trading – On Book and Off Book Trades

On Bo		0	D L T		D -1 6	• .11	0.0	· D L -		• 1	o' d . d	000	0		Charle		OTDD
Trad	es	Off	BOOK IT	ades -	Dual-S	ıaea	Off Book Trades - Single-Sided			ОВО	Cancel	ation	Strate	egy Trade	OTBD		
UT	AT	CD	NT	PA	RT	SR	CD	NT	PA	RT	SR	NT	On Book	Off	ICS	Delta	Recovery
														Book		Option	

Trading – Reference Data

Permissions		Sessions/Status		Instrument Creation	
Correct Market	Correct Instrument Type	Suspend/Halt	No trading session	Future	Option



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ITaC Key Dates

- Monthly User Readiness report timeline for July
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User Readiness Report

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Background

- Initial version of the user readiness checklists were issued to Clearing Members in Dec 2017 and to Trading Members in March 2018
- On request from clients we have revised the User Readiness checklists
- Now revised and referred to as the User Readiness Report

Why is it needed?

- The report is to:
 - Give guidance to clients on the key activities that they need to complete prior to go-live
 - Facilitate a smooth transition to the new ITaC services
 - Be the JSE's primary mechanism for tracking ongoing progress and readiness for go-live and JSE will follow up with compliance officers on outstanding reports

Who needs to complete the report?

- User Readiness report must be completed by Trading Members, Clearing Members, Live and Non-Live Market Data Subscribers
 - Responsible Officer is expected to submit a completed report on a monthly basis on behalf of their firm (irrespective of who is responsible for the execution of key activities)



User Readiness report

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What is the process for completing the report?

- Simplified into 7 categories with a total of 21 questions please be sure to complete every question
- report will be reviewed and may be revised for the relevant stages of the project progress
- The schedule for monthly submissions is as follows:
 - 1. On the first Friday of each month the JSE will issue a reminder for the submission of monthly report to the Responsible Officer i.e. 6 July 2018
 - 2. Responsible Officers will be required to submit their updated report by the following Friday (i.e. second Friday of the month i.e. 13 July 2018)
 - Complete "Yes" or "No" responses in the spreadsheet for every question and return to your JSE buddy
 - 3. JSE will collate the feedback and provide anonymised market-wide feedback during regular checkpoints, continuing until go-live
 - Clients will have the opportunity to gauge their overall progress relative to the overall market, while also indicating to the JSE where additional assistance may be needed
 - 4. Where necessary, individual feedback sessions will be organised based on the content of the completed reports

Questions?

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Please refer all queries to the JSE Client Service Centre (CSC)



CustomerSupport@jse.co.za



+27 11 520 7777

