JSE VPN USER GUIDE FOR JSE EMPLOYEES

November 2022

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PURPOSE

This document was created to assist JSE Employees in connecting to the JSE's secure vpn using Cisco's AnyConnect agent.

Note this guideline was created to document the connectivity process for JSE Employees only

CONNECTIVITY PROCESS

Step 1 – Connecting to the JSE's VPN
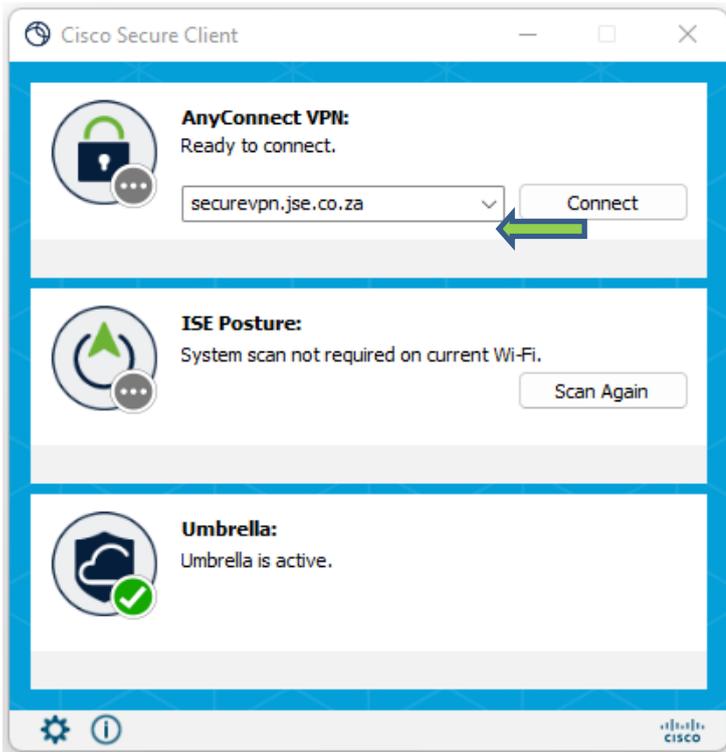
To connect to the JSE's VPN please click on 'Connect'. The server address should be 'securevpn.jse.co.za'

You will be prompted with the following screen requesting you to enter your credentials. Please enter your credentials provided by the JSE and click 'Next'. *Please note that you will be required to enter the fully qualified username e.g. yourusername@jse.co.za*
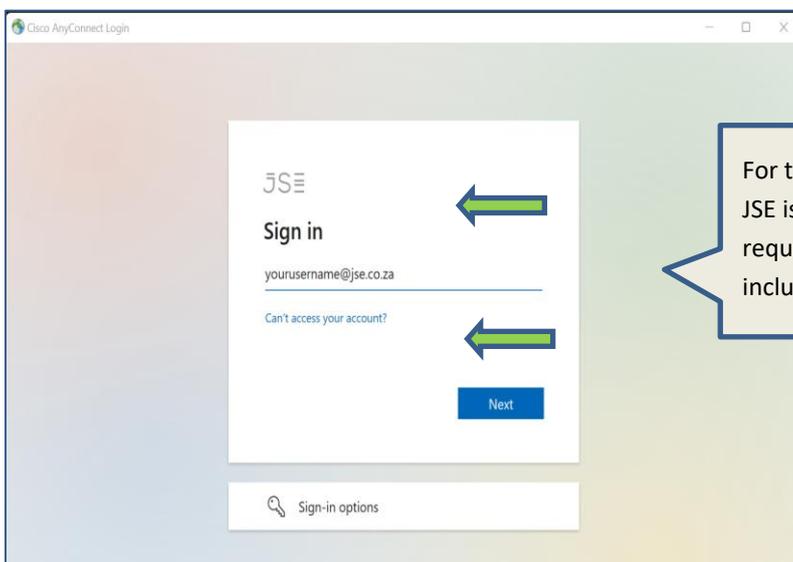
For the sign in details please enter your JSE issued username (Note the requirement for the full JSE username to include @jse.co.za) and click 'Next'

At this point you will be requested to enter the password for your JSE username and to click 'Sign in' to continue

Enter your JSE AD password and click on 'Sign in' to continue

You will now be prompted to validate your request with two factor authentication. Please confirm your login request on your mobile device using the default approval process configured for your handset, being a once time pin, a phone call to validate, or to use the Microsoft Authenticator application.

At this point of the sign in process you are requested to approve your sing in request via the Microsoft Authenticator app on your mobile device. For security purposes the feature 'Don't ask again for 14 days' has been disabled.

Note: If you do not have this option available to you on your mobile device please follow the link 'I can't use my Microsoft Authenticator app right now' to select an alternative method of authentication.

If you have successfully authenticated you will be presented with this window. For security purposes the options to 'Stay signed in?' has been disabled.
Please click on 'No' to proceed

Step 2 – Endpoint compliance

In order to provide you access to the JSE's network your Cisco AnyConnect agent will execute a series of application control validations to determine if your machine is compliant. If your machine is not compliant it will update the missing component and will provide an estimation how long this remediation activity will take.
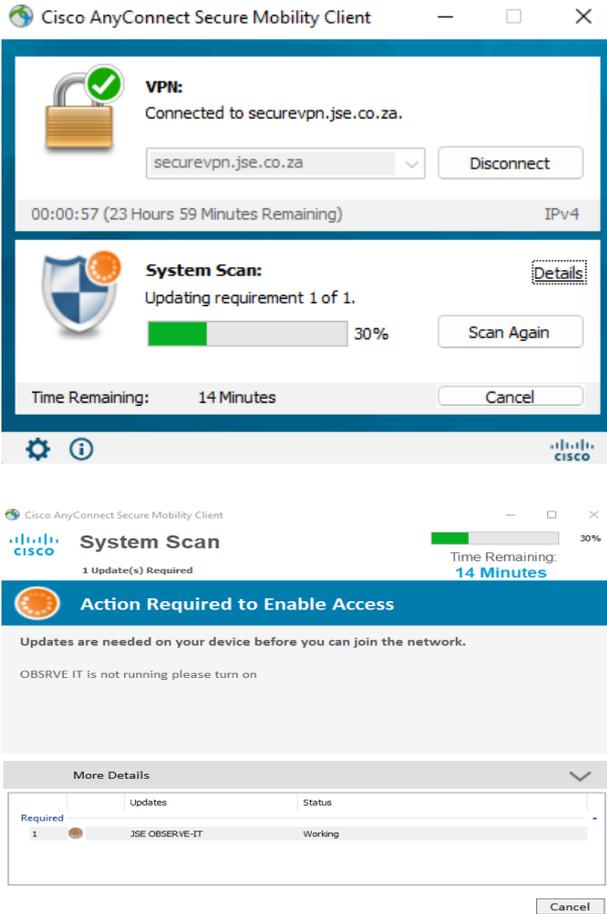
If you partially comply to the JSE standards and are missing one of the required security agents, the system will execute an automated install to mitigate this and bring the laptop back into compliance. Please be patient and allow this to complete else you will not be provided network access. Should any of these remediation activities fail please contact log-it@jse.co.za requesting support for endpoint vpn issues.

Once the above has is complete your endpoint will have the appropriate access to the JSE's network.
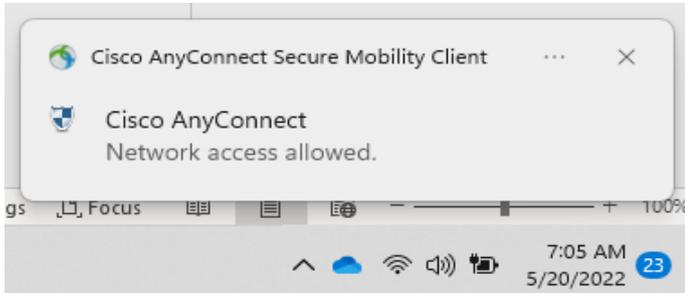
If / or once your laptop is compliant you will note this pop-up window on the bottom right corner informing you that your network access is allowed