



Customer Reporting Policy



Terminology

Capitalized terms

MDP = Market Data Policies

IMDP = Indices Market Data Policies

IDA = Indices Data Agreement

JDA = JSE Data Agreement

PSF = Products and Services Form

EOD = End of Day



Customer Reporting Policy

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Introduction

let's connect

JS



Introduction

The submission of customer reporting makes provision for information in relation to the access to and usage of data which is required to be reported to the JSE and any other information which any policy or the product and services form stipulates must be provided.



Application



Application

1. Contain details of the use of data for the relevant period by the customer, each customer affiliate re-distributor and each internal and external end user which receives that data from the customer or any customer affiliate re-distributor (including receipt by other members of the customer affiliate and clients).
2. Be provided by the customer to the JSE by no later than the 15th day of each month (or if such day is not a business day, the next business day) or within such period as the JSE may in its sole discretion permit.
3. Provide information relating to the use of the relevant data for the month, ending on the last day of the month, immediately before the due date of the customer reporting (“reported month”).

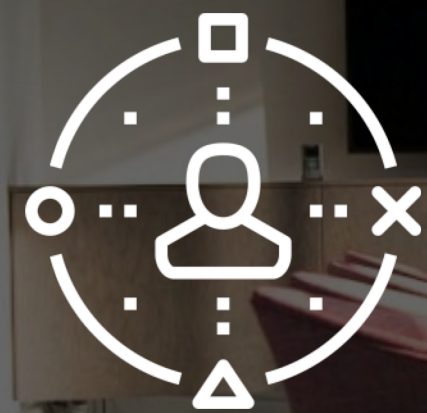


Example



Example

The customer reporting which is due on 15 June must contain information relating to use of, from the data from 1 May to 31 May.



Conditions



Conditions

1. An new end user that is enabled for the data before or on the 15th day of the reported month must be included in the customer reporting for that reported month. An individual end user that is enabled for the data after the 15th day of the reported month must be included in the next reported month.
2. Any end user which is enabled to use the data for 15 (fifteen) days or more in any month must be reported in the relevant customer reporting.
3. The customer must make sure that customer reporting is complete and includes sufficient and clear information to enable the JSE to calculate the applicable consideration.



Conditions

4. Where applicable, the charges for use of data set out in the monthly invoice will be based on the details provided in the customer reporting.
5. Where applicable, the JSE may also require the customer to provide such further information as the JSE may require to review the details provided in the customer reporting, including for the purposes of linking such details to the corresponding data and location/s at which that data is received and/or used.
6. The customer must make sure that it keeps such records in support of the details provided via the customer reporting, for a minimum period of 3 (three) years from the date each record was created.



Thank you



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