

What if Gogo left you  
more than mink blankets?



**Claim It**

Connecting you  
with your dividends

# Frequently Asked Questions

**JS**≡

*let's connect*

**1**

What **information** do **you need to check** if your deceased relatives have unclaimed dividends?

**You will need the following information for your deceased relative:**

1. Identity Number
  2. Full Names and Surname
  3. Last known address
- 

**2**

Who is **authorised to claim dividend payments on behalf** of a deceased estate or deceased estates?

1. Relatives appointed by the Master of the Supreme Court
  2. The executor of the estate
  3. Parties who have been appointed by way of a Power of Attorney
- 

**3**

What **documentation** do **you need** if a relative is deceased but has unclaimed dividends?

**For deceased estates, the following documentation is required:**

1. Letter of Executorship / Letter from the Master of the Supreme Court
  2. Power of Attorney [where applicable]
  3. Death certificate
  4. Proof of banking details for deceased estate
  5. Proof of residence for beneficiary
  6. Proof of residence for Executor
  7. Proof of banking details for beneficiary
  8. Beneficiary's Selfie with ID document
  9. Beneficiary's ID
  10. Executor's Selfie with ID document
  11. Executor's ID
  12. Proof of ownership / copy of share certificate
- 

**4**

In whose **account will the dividends be paid** if the shareholder is deceased?

If the deceased account is still open, the dividends will be paid into the deceased's bank account. If the estate is wound up, dividends will be paid into the account of the authorised beneficiary upon receipt of all the required estate documents.

5

## What happens to the shares in the name of the deceased person?

The shares must be transferred into the name of the authorised beneficiary.

---

6

## What documentation is required to have the **shares transferred from the deceased shareholder** to the authorised beneficiary?

To transfer shares, the following documentation is required:

1. Letter of Executorship / Letter from the Master of the Supreme Court
  2. Power of Attorney [where applicable]
  3. Death certificate
  4. Proof of banking details for deceased estate
  5. Proof of residence for beneficiary
  6. Proof of residence for Executor
  7. Proof of banking details for beneficiary
  8. Beneficiary's Selfie with ID document
  9. Beneficiary's ID
  10. Executor's Selfie with ID document
  11. Executor's ID
  12. Original share certificate
  13. Securities Transfer Form CM42
- 

7

## What if the **share certificate** for the deceased shareholder is **lost**?

If the share certificate is lost, the authorised party must apply for a replacement share certificate before the shares can be transferred.

---

8

## How do you **replace a lost share certificate** for a deceased shareholder?

The authorised party must contact JSE Investor Services Pty Ltd who will assist to replace the lost share certificate. Requests for replacement share certificates can be e-mailed to [investorservices@jseinvestorservices.co.za](mailto:investorservices@jseinvestorservices.co.za)

---

9

## Can shares for a deceased relative **be sold**?

The shares must first be transferred from the deceased shareholder into the name of the authorised beneficiary. The authorised beneficiary should then open a CSDP account or use their existing CSDP / Broker account to sell the shares. The sale proceeds will then be paid directly to the beneficiary by their respective CSDP or Broker who facilitated the sale of shares.





What if Oom Jan left you more than his extensive two-tone shirt collection?

We inherit some unexpected gifts from relatives when they pass away—bet you never thought dividends could be one of them! To find out if your departed loved ones have unclaimed dividends waiting for them, visit [jse.co.za/claimit](http://jse.co.za/claimit) to start the process.



Visit [jse.co.za/claimit](http://jse.co.za/claimit)

[www.jse.co.za](http://www.jse.co.za)

**JSE**  
*let's connect*

Companies that are part of this initiative

