



## JSE Contact List

To ensure ease of access to your JSE contacts, please use the below numbers and escalation details.

### Customer Support Team

#### Customer Support (available afterhours for emergencies):

Email address for queries:  
[customersupport@jse.co.za](mailto:customersupport@jse.co.za)  
Landline 011 520 7777

Standby number from 19h00 – 011 520 7900/083 611 9315

#### Escalation Details

Grace Brown  
Landline: 011 520 7748  
Mobile: 072 306 4725  
Email: [graceb@jse.co.za](mailto:graceb@jse.co.za)

Sixolisile Mahlasela  
Landline: 011 520 7729  
Mobile: 082 901 7974  
Email: [sixolisilem@jse.co.za](mailto:sixolisilem@jse.co.za)

### Regulation

#### Market Regulation

##### CAPAD

Group Email - [CapitalAdequacy@jse.co.za](mailto:CapitalAdequacy@jse.co.za)

##### Membership Application

Group Email - [Startapp@jse.co.za](mailto:Startapp@jse.co.za)

##### Member Supervision

Group Email - [Marketregulation@jse.co.za](mailto:Marketregulation@jse.co.za)

##### Client complaints/Enforcement

Group Email - [Marketregulation@jse.co.za](mailto:Marketregulation@jse.co.za)

### Capital Markets

#### Key Clients Team

Email address for queries - [keyclient@jse.co.za](mailto:keyclient@jse.co.za)

#### Escalation - Manager Key Client

Yasmin Allee  
Landline: 011 520 7211  
Mobile: 081 556 1231  
Email: [YasminA@jse.co.za](mailto:YasminA@jse.co.za)

#### Equity and Equity Derivatives Team

Email address for queries - [EDM@jse.co.za](mailto:EDM@jse.co.za)

#### Escalation – Head: Equity and Equity Derivatives

Vuyo Mashiqua  
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#### Commodity Derivatives Team

Email address for queries:  
[commodities@jse.co.za](mailto:commodities@jse.co.za)

#### Escalation – Head Commodity Derivatives

Anelisa Matutu  
Landline: 011 520 7158  
Email: [AnelisaM@jse.co.za](mailto:AnelisaM@jse.co.za)

#### Interest Rates, Currencies and Bonds Team

Email address for queries - [IRC@jse.co.za](mailto:IRC@jse.co.za)

#### Escalation - Head IRC

Thembi Mda - Maluleka  
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## Market Data

### Market Data Account Management

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### Escalation - Manager Sales and Business Development

Maletuma Malie

Landline: 011 520 7061

Email: [MaletumaM@jse.co.za](mailto:MaletumaM@jse.co.za)

### Market Data Support

Barbara Arnold

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Group Email: [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za)

Duran Naidoo

Team Leader: Sales Support (Market Data)

Landline: 011 520 7058

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Group Email: [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za)

### Market Data Products

Tshepo Modise

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Neil Vendeiro

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Email: [NeilV@jse.co.za](mailto:NeilV@jse.co.za)

Group Email: [mdprojects@jse.co.za](mailto:mdprojects@jse.co.za)

## Post Trade - Settlement Team

### Clear Ops (derivatives settlements):

Email address for queries: [clearops@jse.co.za](mailto:clearops@jse.co.za)

Landline: 011 520 7349

### Escalation Details

Leonard Foforane

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### Settlement Authority (equities and bonds):

Email address for queries:

[SettlementAuthority@jse.co.za](mailto:SettlementAuthority@jse.co.za)

### Escalation Details

Hemant Bhika

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