

## JSE Contact List

To ensure ease of access to your JSE contacts, please use the below numbers and escalation details.

### Customer Support Team

**Customer Support (available afterhours for emergencies):**

Email address for queries:

[customersupport@jse.co.za](mailto:customersupport@jse.co.za)

Landline 011 520 7777

Standby number from 19h00 – 011 520

7900/083 611 9315

#### Escalation Details

Grace Brown

Landline: 011 520 7748

Mobile: 072 306 4725

Email: [graceb@jse.co.za](mailto:graceb@jse.co.za)

Sixolisile Mahlasela

Landline: 011 520 7729

Mobile: 082 901 7974

Email: [sixolisilem@jse.co.za](mailto:sixolisilem@jse.co.za)

### Regulation

#### Market Regulation

##### CAPAD

Group Email - [CapitalAdequacy@jse.co.za](mailto:CapitalAdequacy@jse.co.za)

##### Membership Application

Group Email - [Startapp@jse.co.za](mailto:Startapp@jse.co.za)

##### Member Supervision

Group Email - [Marketregulation@jse.co.za](mailto:Marketregulation@jse.co.za)

##### Client complaints/Enforcement

Group Email - [Marketregulation@jse.co.za](mailto:Marketregulation@jse.co.za)

### Capital Markets

#### Key Clients Team

Email address for queries - [keyclient@jse.co.za](mailto:keyclient@jse.co.za)

##### Escalation - Manager Key Client

Yasmin Allee

Landline: 011 520 7211

Mobile: 081 556 1231

Email: [YasminA@jse.co.za](mailto:YasminA@jse.co.za)

#### Equity and Equity Derivatives Team

Email address for queries - [EDM@jse.co.za](mailto:EDM@jse.co.za)

##### Escalation - Interim: Head Equity and Equity Derivatives

Vuyo Mashiga

Landline: 011 520 7565

Mobile: 073 257 5044

Email: [vuyoma@jse.co.za](mailto:vuyoma@jse.co.za)

#### Commodity Derivatives Team

Email address for queries:

[commodities@jse.co.za](mailto:commodities@jse.co.za)

##### Escalation - Head Commodity Derivatives

Anelisa Matutu

Landline: 011 520 7158

Email: [AnelisaM@jse.co.za](mailto:AnelisaM@jse.co.za)

#### Interest Rates, Currencies and Bonds Team

Email address for queries - [IRC@jse.co.za](mailto:IRC@jse.co.za)

##### Escalation - Head IRC

Thembi Mda - Maluleka

Landline: 011 520 7185

Email: [thembind@jse.co.za](mailto:thembind@jse.co.za)

## Information Services

### Market Data Account Management

Email address for queries - [mdclients@jse.co.za](mailto:mdclients@jse.co.za)

### Escalation - Manager Sales and Business Development

Maletuma Malie

Landline: 011 520 7061

Email: [MaletumaM@jse.co.za](mailto:MaletumaM@jse.co.za)

### Market Data Support

Barbara Arnold

Landline: 011 520 7058

Email: [BarbaraA@jse.co.za](mailto:BarbaraA@jse.co.za)

Group Email: [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za)

Duran Naidoo

Team Leader: Sales Support (Market Data)

Landline: 011 520 7058

Mobile: 074 963 7796

Email: [durann@jse.co.za](mailto:durann@jse.co.za)

Group Email: [mdsupport@jse.co.za](mailto:mdsupport@jse.co.za)

### Market Data Products

Tshepo Modise

Landline: 011 520 7905

Email: [TshepoM@jse.co.za](mailto:TshepoM@jse.co.za)

Neil Vendeiro

Landline: 011 520 7333

Email: [NeilV@jse.co.za](mailto:NeilV@jse.co.za)

Group Email: [mdprojects@jse.co.za](mailto:mdprojects@jse.co.za)

### Indices

#### Escalation - Manager Indices

Masechaba Mabelane

Landline: 011 520 7430

Group Email: [indices@jse.co.za](mailto:indices@jse.co.za)

### Valuations

#### Escalation - Manager Valuations

Neo Moloto

Landline: 011 520 7712

Group email (Interest Rate queries) [irdata@jse.co.za](mailto:irdata@jse.co.za)

Group email (all other queries) [valuations@jse.co.za](mailto:valuations@jse.co.za)

## Post Trade

### Clear Ops (derivatives settlements):

Email address for queries: [clearops@jse.co.za](mailto:clearops@jse.co.za)

Landline: 011 520 7349

### Escalation Details

Leonard Foforane

Landline: 011 520 7535

Email: [LeonardF@jse.co.za](mailto:LeonardF@jse.co.za)

### Settlement Authority (equities and bonds):

Email address for queries: [SettlementAuthority@jse.co.za](mailto:SettlementAuthority@jse.co.za)

### Escalation Details

Hemant Bhika

Landline: 011 520 7609

Mobile: 082 468 2580

Email: [Hemantb@jse.co.za](mailto:Hemantb@jse.co.za)

## JSE Investor Services

### JSE Investor Services General Enquiries:

Email address for queries:

[investorenquiries@jseinvestorservices.co.za](mailto:investorenquiries@jseinvestorservices.co.za)

Landline: 011 713 0800

### Escalation Details Complaints

Email: [complaints@jseinvestorservices.co.za](mailto:complaints@jseinvestorservices.co.za)

### Complaints Escalation

#### Escalation Details

Carol Crozier

Landline+27 11 713 0800

Email: [CarolC@jseinvestorservices.co.za](mailto:CarolC@jseinvestorservices.co.za)