

JSE Contact List

To ensure ease of access to your JSE contacts, please use the below numbers and escalation details.

Customer Support Team

Customer Support (available afterhours for emergencies):

Email address for queries:
customersupport@jse.co.za
Landline 011 520 7777

Standby number from 19h00 – 011 520 7900/083 611 9315

Escalation Details

Nasheen Sharma
Landline: 011 520 7874
Mobile: 083 278 6451
Email: nasheens@jse.co.za

Escalation Details

Grace Brown
Landline: 011 520 7748
Mobile: 072 306 4725
Email: graceb@jse.co.za

Regulation

Market Regulation

CAPAD

Group Email - CapitalAdequacy@jse.co.za

Membership Application

Group Email - Startapp@jse.co.za

Member Supervision

Group Email - Marketregulation@jse.co.za

Client complaints/Enforcement

Group Email - Marketregulation@jse.co.za

Capital Markets

Key Clients Team

Email address for queries - keyclient@jse.co.za

Escalation - Manager Key Client

Yasmin Allee
Landline: 011 520 7211
Mobile: 081 556 1231
Email: YasminA@jse.co.za

Equity and Equity Derivatives Team

Email address for queries - EDM@jse.co.za

Escalation - Head Equity and Equity Derivatives

Langa Manqele
Landline: 011 520 7360
Mobile: 082 295 9840
Email: LangaM@jse.co.za

Commodity Derivatives Team

Email address for queries:
commodities@jse.co.za

Escalation - Commodity Derivatives Manager

Anelisa Matutu
Landline: 011 520 7158
Email: AnelisaM@jse.co.za

Interest Rates, Currencies and Bonds Team

Email address for queries - IRC@jse.co.za

Escalation - Head IRC

Thembi Mda - Maluleka
Landline: 011 520 7185
Mobile: 072 674 8916
Email: thembimd@jse.co.za

Market Data Team

Market Data Account Management

Email address for queries - mdclients@jse.co.za

Escalation - Manager Sales and Business Development

Maletuma Malie

Landline: 011 520 7061

Email: MaletumaM@jse.co.za

Market Data Support

Nomusa Vilakazi

Landline: 011 520 7220

Email: NomusaV@jse.co.za

Group Email: mdsupport@jse.co.za

Market Data Products

Tshepo Modise

Landline: 011 520 7905

Email: TshepoM@jse.co.za

Neil Vendeiro

Landline: 011 520 7333

Email: NeilV@jse.co.za

Group Email: mdprojects@jse.co.za

Post Trade - Settlement Team

Clear Ops (derivatives settlements):

Email address for queries: clearops@jse.co.za

Landline: 011 520 7349

Escalation Details

Leonard Foforane

Landline: 011 520 7535

Email: LeonardF@jse.co.za

Settlement Authority (equities and bonds):

Email address for queries:

SettlementAuthority@jse.co.za

Escalation Details

Hemant Bhika

Landline: 011 520 7609

Mobile: 082 468 2580

Email: Hemantb@jse.co.za