**JSE Contact List**

To ensure ease of access to your JSE contacts, please use the below numbers and escalation details.

|  |  |  |
| --- | --- | --- |
| **Customer Support Team** |  | **Regulation** |
| **Customer Support (available afterhours for emergencies):**Email address for queries: customersupport@jse.co.zaLandline 011 520 7777Standby number from 19h00 – 011 520 7900/083 611 9315**Escalation Details**Grace Brown Landline: 011 520 7748Mobile: 072 306 4725Email: graceb@jse.co.zaSixolisile MahlaselaLandline: 011 520 7729Mobile: 082 901 7974Email: sixolisilem@jse.co.za  |  | **Market Regulation** |
|  | **CAPAD**Group Email - CapitalAdequacy@jse.co.za**Membership Application**Group Email - Startapp@jse.co.za**Member Supervision** Group Email - Marketregulation@jse.co.za**Client complaints/Enforcement**Group Email - Marketregulation@jse.co.za |

|  |
| --- |
| **Capital Markets** |
| **Key Clients Team** |  | **Commodity Derivatives Team** |
| Email address for queries - keyclient@jse.co.za **Escalation - Manager Key Client** Yasmin AlleeLandline: 011 520 7211Mobile: 081 556 1231Email: YasminA@jse.co.za |  | Email address for queries:commodities@jse.co.za**Escalation - Head Commodity Derivatives** Anelisa MatutuLandline: 011 520 7158Email: AnelisaM@jse.co.za |
| **Equity and Equity Derivatives Team** |  | **Interest Rates, Currencies and Bonds Team** |
| Email address for queries - EDM@jse.co.za **Escalation - Interim: Head Equity and Equity Derivatives** Vuyo Mashiqa Landline: 011 520 7565Mobile: 073 257 5044 Email: vuyoma@jse.co.za  |  | Email address for queries - IRC@jse.co.za**Escalation - Head IRC** Thembi Mda - MalulekaLandline: 011 520 7185Email: thembimd@jse.co.za  |

|  |
| --- |
| **Information Services**  |
| **Market Data Account Management**  |  | **Market Data Products** |
| Email address for queries - mdclients@jse.co.za**Escalation - Manager Sales and Business Development**Maletuma Malie Landline: 011 520 7061 Email: MaletumaM@jse.co.za |  | Tshepo Modise Landline: 011 520 7905Email: TshepoM@jse.co.za Neil Vendeiro Landline: 011 520 7333 Email: NeilV@jse.co.za Group Email: mdprojects@jse.co.za **Indices** **Escalation - Manager Indices**Masechaba Mabelane Landline: 011 520 7430Group Email: indices@jse.co.za**Valuations** **Escalation - Manager Valuations**Neo Moloto Landline: 011 520 7712Group email (Interest Rate queries) irdata@jse.co.zaGroup email (all other queries) valuations@jse.co.za |
| **Market Data Support**  |  |
| Barbara Arnold Landline: 011 520 7058Email: BarbaraA@jse.co.za Group Email: mdsupport@jse.co.za Duran Naidoo Team Leader: Sales Support (Market Data)Landline: 011 520 7058Mobile: 074 963 7796Email: durann@jse.co.za Group Email: mdsupport@jse.co.za |  |

|  |  |
| --- | --- |
| **Post Trade**  |  |
| **Clear Ops (derivatives settlements):**Email address for queries: clearops@jse.co.zaLandline: 011 520 7349**Escalation Details**Leonard FoforaneLandline: 011 520 7535Email: LeonardF@jse.co.za  | **Settlement Authority (equities and bonds):**Email address for queries:SettlementAuthority@jse.co.za**Escalation Details** Hemant Bhika Landline: 011 520 7609Mobile: 082 468 2580Email: Hemantb@jse.co.za  |